

Memorandum

To: Teale Data Center Customers

Date: July 12, 2004

From: Stephen P. Teale Data Center

Subject: Network Billing Rate Adjustments

This memorandum is to inform you of two network billing rate adjustments, the first of which will affect teleprocessing/communications charges. In response to the need by our customers for increased bandwidth and by leveraging economies of scale, Teale was able to consolidate its underutilized frame relay host circuits by remapping current Systems Network Architecture (SNA) customers to Sacramento and eliminating the remote hosts located in San Francisco and Los Angeles. As a result, effective with the July 2004 invoicing cycle, most customers will realize a cost savings for their teleprocessing/communications charges.

The second rate adjustment is from the Telecommunications Division of the Department of General Services, which has signed and released Amendment 15 to the CALNET contract. As a result, this will provide Teale's Frame Relay inter-lata customers with a 35 percent price reduction to the inter-lata Committed Information Rate (CIR). This reduction, which was implemented by introducing three new per-Permanent Virtual Circuit (PVC) CIR rate elements and reducing the Customer Network Charge rate element, became effective June 1, 2004, and will appear on your June 2004 Dedicated Billing Invoice.

If you have any questions or require additional information, please call Shelley Brown or Susan Allen, Network Billing Analysts, at the following numbers: (916) 464-4277 (CALNET 433-4277); or (916) 464-5130 (CALNET 433-5130).



GLEN S. MATSUOKA, Assistant Director
Administration/Finance Division